Product Overview

WoundExpert™
Software for Wound Management

Product Overview
Software for Wound Healing Excellence

WoundExpert is a sophisticated, yet simple-to-use, web-based EMR for wound care management. Integrated clinical, financial, and regulatory solutions give clinicians the tools to enhance patient care and facility performance across the wound care continuum.

WoundExpert’s end-to-end functionality offers dynamic real-time collection, analysis, and visualization of your wound care program. Features include data collection, documentation, scheduling, assessment, revenue tracking, benchmarking, and electronic patient charting to support regulatory requirements. WoundExpert is configurable to your facility’s needs and can be easily integrated with your hospital’s patient information system, enabling reliable and HIPAA-compliant delivery of patient data.

By the Numbers

98% client retention

By the Numbers

Wound assessment and care planning documentation
• Physician Progress Notes, orders, and prescriptions
• History and physical exam
• Integrated wound image calibration

Clinical

Flexible scheduling
• Direct ordering for patient supplies
• Outcomes and benchmarking reports
• Comprehensive facility operational reports

Administrative

Advanced reporting and ancillary revenue tracking
• Insurance authorization tracking and recording
• Facility and physician CPT code automation
• Supports regulatory compliance documentation

Financial

Support available 5 days a week, 12 hours a day
• 95% response rate within 24 hours
• Pre-implementation planning and on-site training
• Continuing education and training

Client Support

$1B+
• 2,000+ facilities rely on Net Health each day
• 432,000 minutes saved annually with online procurement

By the Numbers

432,000
health services supported each year

Medical Services supported each year

2,000+
facilities rely on Net Health each day

Software Solutions

Client Support
Connecting All Facets of Wound Care

WoundExpert is more than a software solution; it is your trusted resource for meeting the challenges of managing a wound care program. Our team conducts a thorough assessment of your facility’s workflow, works with you to tailor the software solution appropriately, provides on-site training during start up and “go-live,” and then serves as an ongoing resource for support. We continually monitor regulations, attend conferences, and actively participate in industry forums to ensure regulatory compliance and the most up-to-date clinical standards. We identify new technologies and partner with industry leaders to enhance functionality and streamline workflow. We incorporate client feedback to continually improve the user experience. Our Clinical Advisory Board, comprised of a multidisciplinary team of industry experts, serves as a resource to validate new software developments and generate new ideas for our product offering.

Sample Dashboard Reports

Payer

<table>
<thead>
<tr>
<th>Payer</th>
<th>Medicare</th>
<th>Medicaid</th>
<th>Private Insurance</th>
<th>Self Pay</th>
</tr>
</thead>
<tbody>
<tr>
<td>%</td>
<td>55</td>
<td>26</td>
<td>12</td>
<td>7</td>
</tr>
</tbody>
</table>

Wound Healing % for Past Three Months

<table>
<thead>
<tr>
<th></th>
<th>Facility</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Healing Percent</td>
<td>91%</td>
<td>89%</td>
</tr>
<tr>
<td>Days to Heal</td>
<td>32</td>
<td>40</td>
</tr>
<tr>
<td>Outliers</td>
<td>30%</td>
<td>34%</td>
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</tbody>
</table>

Referrals

<table>
<thead>
<tr>
<th>Top</th>
<th>First Time</th>
<th>None in 60 Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dr. Bimbela</td>
<td>Dr. Truman</td>
<td>Dr. Brady</td>
</tr>
<tr>
<td>Dr. Johnson</td>
<td>Dr. Pierce</td>
<td>Dr. Nixon</td>
</tr>
<tr>
<td>Dr. Savarese</td>
<td>Dr. Ramirez</td>
<td></td>
</tr>
<tr>
<td>Dr. Smith</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Active Wound Types

<table>
<thead>
<tr>
<th>Wound Type</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Venous Ulcer</td>
<td></td>
</tr>
<tr>
<td>Vasculitic</td>
<td></td>
</tr>
<tr>
<td>Arterial Ulcer</td>
<td></td>
</tr>
<tr>
<td>Other Wound Types</td>
<td></td>
</tr>
<tr>
<td>Diabetic Ulcer</td>
<td></td>
</tr>
<tr>
<td>Pressure Ulcer</td>
<td></td>
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</table>

By the Numbers (Our Clients)

<table>
<thead>
<tr>
<th>Total Wound Assessments</th>
<th>6.6M</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wounds Healed Anually</td>
<td>600,000</td>
</tr>
<tr>
<td>Wound Care Professionals Use Net Health</td>
<td>30,000</td>
</tr>
</tbody>
</table>

Industry Connections

We partner with wound care industry leaders to provide new efficiencies within our software—streamlining processes to allow clinicians to focus more on patient care. For example, we’ve integrated many of the processes for patient supply orders for negative pressure wound therapy, cell and tissue based products, pneumatic compression pumps, and wound care product supplies to automate ordering for clinicians.

Integration

We are the industry leader in integration, maintaining hundreds of interfaces connecting our software with hospital-wide EMRs, HIEs, and technology partners. We ensure a safe, reliable and HIPAA compliant exchange of patient data using industry standards. Our software has imported 360,000 patients, sent over 465,000 charges, and send over 3 million clinical documentation records.
About Net Health

Net Health is the outpatient specialty care leader. The company's certified* Electronic Health Records (EHR) are utilized by more than 30,000 healthcare professionals in more than 2,000 facilities throughout the care continuum to record clinical procedures and drive financial results while improving patient care and outcomes. The WoundExpert® software enables providers to assess wounds and document care planning; schedule, receive and track insurance authorizations, record and track coding and billing, benchmark facility performance, and provide telemedicine services. Net Health’s database of over 6 million patient encounters represents the largest independent source of chronic wound benchmarking data in the industry.

Recognition for Net Health

- Named one of the 100 fastest-growing firms in the U.S. by the Initiative for a Competitive Inner City
- Consistently recognized as one of the best places to work
- Honored as one of America’s fastest growing companies by Inc. Magazine
- Named Ernst & Young Entrepreneur of the Year Regional Winner

*This certification does not represent an endorsement by the US Department of HHS or guarantee the receipt of incentive payments.